

**ATTORNEY'S DOCKET NUMBER: 2006579-0472 (CTX-168CON)**  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicants:** Susai *et al.* **Examiner:** Jimmy H Tran  
**Serial No.:** 10/826,268 **Art Unit:** 2456  
**Filing Date:** April 19, 2004 **Confirmation No.:** 9408  
**Title:** APPARATUS, METHOD AND COMPUTER PROGRAM PRODUCT  
FOR GUARANTEED CONTENT DELIVERY INCORPORATING  
PUTTING A CLIENT ON-HOLD BASED ON RESPONSE TIME

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Mail Stop Issue Fee  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**TRANSMITTAL**

In response to the Notice of Allowance mailed June 16, 2010, Applicants submit herewith a completed issue fee transmittal form PTOL-85.

The issue fee in the amount of \$1810 is being paid via the U.S. Patent and Trademark Office's Electronic Filing System's credit card payment option. No other fees are believed due. However, please apply any other charges, or credits, to our Deposit Account No. 03-1721, referencing Attorney Docket No. 2006579-0472 (CTX-168CON).

Respectfully submitted,

Dated: September 13, 2010

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